Our impact 2022-23



Support sessions available 365 days a year



11,813 people accessed our services



24,500 support sessions delivered

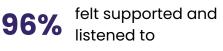
221 people trained in Peer Support, Level 3

2,963 people learned new skills to better manage their mental health and support others

Including services delivered in partnership with other organisations



After our clients accessed our services:



7% would recommend us to others

88% felt their well-being improved



We welcomed and merged with two well established local organisations (Bradford Counselling Services and Aire, Wharfe and Craven Counselling) to create Trust Therapies.

You cannot begin to

understand the relief your calls give me, it's like I can breathe

again after suffocating for

such a long time.

Lorna, HOPE Client



We secured £3m from Shipley Towns Fund, part of the governments Levelling Up the UK economy plan. Working in partnership with HALE we will redevelop our Shipley site into a new health and well-being centre.



We transitioned from our multi-award-winning Haven crisis service, to a new, collaborative all-age crisis service which is jointly led with Mind in Bradford working with 9 other local charities.



We secured a new contract to establish our Reach service working as part of Community Mental Health Teams in partnership with HALE, Project 6 and Touchstone.



We continued to extend our reach working with other partners; this year establishing a new mini-Hub at Central Hall, Keighley as well as continuing to deliver in the hospitals, GP surgeries, Community Mental Health Teams, Job Centres and with West Yorkshire Police.



Our team increased from 72 to 84 (full time equivalent of 63 to 66) plus another 30 associate colleagues

Total Income £3,132,954 22% of total income distributed to local **VCSE** organisations

29% of statutory income distributed to local VCSE organisations

I would like to say a massive thank you to [my therapist] for what she has done for me in these last 6 weeks. The person I was when I had my first session to now, is completely different. I owe her more than she could ever know. Aisha, Trust Therapies Client



NHS Parliamentary Award Regional Winner for Excellence in Emergency Care, July 2022

National Positive Practice in Peer Support Services category of the Mental Health Awards, October 2022

GSK IMPACT Awards Winner, 2023